



Councillors Mary Beil and Amit Gaur  
City of Parksville  
100 Jensen Avenue East  
Parksville BC V9P 2H3

December 12, 2025

Cc: Mayor and Council

**Subject : Bus Stop safety and accessibility improvements in Parksville**

Dear Mary and Amit,

Access Oceanside Association held discussions recently regarding improvements needed at selected bus stops in the City of Parksville. Prime consideration was given to safety of those patrons who use mobility devices (walkers, canes, wheelchairs, power chairs) to assist in boarding buses.

To get a better understanding of the bus network in Parksville, we surveyed all stops used by Parksville Route 88 and the Intercity Route #9. We looked at whether a stop had a safe waiting area with sufficient maneuvering area to embark or disembark the bus while using a mobility device.

We are pleased to report that most stops were acceptable, but there are six in need of upgrades. The issues (no concrete pad, narrow or uneven gravel shoulder) are described in the attachment.

We kindly ask Council to take necessary steps to incorporate the upgrade of these stops within the appropriate budget allocation, giving priority to addressing these safety and accessibility concerns.

Sincerely Yours,

**Kathy Coburn**

Chairperson, Access Oceanside Association



## Parksville bus stops in need of safety improvements

Stop # 110273

Doehle Ave at Allwood Rd.



No sidewalk or concrete pad.

Stop # 104991

Despard Ave. W. at Hackberry Pl. (NB)



No sidewalk or concrete pad. Ramp does not reach sidewalk.

Stop # 110438

Finholm St. S. at Morison Ave. (NB)



Narrow gravel shoulder with adjacent ditch.

Stop # 104990

Despard Ave. W. at Hackberry Pl. (SB)



No sidewalk or concrete pad.

Stop # 110437

Finholm St. S. at Hirst Ave. (NB)



Narrow gravel shoulder with adjacent ditch.

Stop # 110293

Island Hwy E. at McVickers St.



Uneven gravel and a temporary curb.

All bus stops should have safe and level waiting areas for embarkation and unloading from buses, especially for those patrons using mobility devices.

Date of Survey: December 2025