

## Accessibility Report:

## Bayside Oceanside Resort, Parksville

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## **Property Overview**

Bayside Resort is member of the Choice Hotel Group offering a full-service hotel property with 59 rooms. All rooms have been renovated recently and offer full amenities to their guests. All the public areas (restaurant-bar, café & conference rooms) are fully accessible and there is an elevator serving all the floors. On the main floor there is a single Accessible washroom. The indoor pool and gym area are only accessible for wheelchair users from outside the building as there are four steps inside.

The washrooms are not designed for use by disabled persons, but the pool does have a railing at the entry stairs. A new outdoor pool (opened in Summer 2023) offers a good railing system allowing safe entry into the swimming area of the pool. Beach access is via a pathway behind the hotel covered in 1" rock which is not suitable for wheelchair users.

## Accommodations

Bayside Oceanside Resort offers one designated Accessible Room (Room B215) which is an Ocean Front room with a Queen bed. The entry door is 33" (50cm) wide and the bathroom door is 35" (88cm) wide. The bathroom has grab bars and a low tub with hand-held shower. A stool is available on request.

This room is never blocked within group bookings and is kept available until the last minute to accommodate any disabled persons who may need that type of room.

The other 58 rooms have entry doors that are 30" (76cm) wide and bathroom doors @ 27" (68cm) wide. The bathrooms all have a low tub with standard showerhead and a grab bar by the toilet.

The bedroom/living areas of all viewed units were spacious enough for maneuvering a wheelchair. Balcony access involves a lip with a couple inches to get outside for which no ramps are available.

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